DECLARATION AND POWER OF ATTORNEY FOR ORIGINAL U.S. PATENT APPLICATION

Attorney's Docket No. NAI1P030/01.153.01

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

Mark G org

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: SERVICE DESK DATA TRANSFER INTERFACE, the specification of which,

(check one)	ι. 🛛	is attached hereto.		
	2. 🗍	was filed on	as	
	<u>۔</u>		erial No.	
			on	
	a. 🗆	Elad on		as
	3: 🔲	was med on	Application Serial No.	
		and was amended	on	
I hereby state that I	have revie	wed and understand	I the contents of the above-in	dentified specification, including the claims, as
amended by any amen	dment refer	rred to above.		
is advantage the dut	ry to disclos	se information which	is material to the examination	n of this application in accordance with Title 37,
CFR § 1.56.	ty to discio.	,		
==				(1) a 266(1) of any fundam application(s) for
hereby claim foreign	priority be	enefits under Title 3:	5, United States code, § 119(a)-(d) or § 365(b) of any foreign application(s) for
patent or inventor's c	ertificate, o	r § 365(a) of any PC	T International application wh	ich designated at least one country other than the
Pill Land Canana listed	halow and	l have identified be	low, by checking the dox, a	ny loreign application for patent of inventor s
certificate, or PCT Int	ernational	application having a	filing date before that of the a	pplication on which priority is claimed:
Dais a Paraise Applie	nation(s)			Priority Benefits Claimed?
Prior Foreign Applic	(s)uones			☐Yes ☐No
full No.)		(Country)	(Filing Date)	
(Appl. No.)		(000)	, -	
				YesNo
(Appl. No.)		(Country)	(Filing Date)	
ja ang Panggangan				☐Yes ☐No
(Appl. No.)		(Country)	(Filing Date)	
		,		
I hereby claim the be	nefit under	35 U.S.C. §119(e) of	f any United States provisional	application(s) listed below:
(Application Serial N	(0)	(Filing D	Date)	
(Application serial is	,	(2B	· ···· •	
		rate - r)ata)	
(Application Serial N	lo.)	(Filing D	Jace	

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Page 1 of 2

Prior U.S. Application(s)				
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)		
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)		
And I hereby appoint Kevin J. Zil No. 37, 634) as my principal agen connected therewith:	ika (Reg. No. 41,429); Dom ts to prosecute this application	inic Kotab (Reg. No. 42,762); and Christopher J. Hamaty (Reg. on and to transact all business in the Patent and Trademark Office		
Send Correspondence To:	P.O. BOX 7211	ntellectual Property Group 20 ornia 95172-1120		
Direct Telephone Calls To:		phone number (408) 505-5100		
belief are believed to be true; and like so made are punishable by fine willful false statements may jeopar	further that these statements	nowledge are true and that all statements made on information and were made with the knowledge that willful false statements and the nder section 1001 of Title 18 of the United States Code, and that such ation or any patent issuing thereon.		
Typewritten Full Name of Sole or First Inventor: Inventor's signature:	Mark A. George	Citizenship: USA Date of Signature: $\frac{5}{35/200}$		
Residence: (City)	Suwanee	(State/Country) GA/ USA		
Post Office Address:	1595 Thoreau Drive, Suwan	nee, Georgia 30024		
LETypewritten Full Name of Second Inventor:	Cynthia L. Sturgeon	Citizenship: USA		
Inventor's signature:		Date of Signature:		
Residence: (City)	Southlake	(State/Country)TX/ USA		
Post Office Address:	504 Preston Court, Southla	ke, Texas 76092		

DECLARATION AND POWER OF ATTORNEY FOR ORIGINAL U.S. PATENT APPLICATION

Attorney's Docket No. NAI1 P030/01.153.01

972-619-7654

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SERVICE DESK DATA TRANSFER INTERFACE, the specification of which,

(check one)	1. 🛛	is attached hereto.		
	2. 🗌	was filed on	2 .5	
			No	
				
	3. 📋			as
			cation Serial No.	
		and was amended on		• •
I hereby state that I h by any amendment re			nts of the above-identified	specification, including the claims, as amended
Tacknowledge the di GFR § 1.56.	uty to disclos	e information which is m	aterial to the examination	of this application in accordance with Title 37,
patent or inventor's (certificate, or below and ha	§ 365(a) of any PCT Inte we identified below, by ch	mational application which	(d) or § 365(b) of any foreign application(s) for the designated at least one country other than the n application for patent or inventor's certificate, which priority is claimed:
Prior Foreign Appli	ication(s)			Priority Benefits Claimed?
(Appl. No.)		(Country)	(Filing Date)	
1 . ! .				Yes No
(Appl. No.)		(Country)	(Filing Date)	
j		•		
4				YesNo
(Appl. No.)		(Country)	(Filing Date)	
I hereby claim the be	mefit under 3:	5 U.S.C. §119(e) of any U	nited States provisional ap	plication(s) listed below:
(Application Serial N	io.)	(Filing Date)		
(Application Serial N	₹o.)	(Filing Date)		

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code f Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Prior U.S. Application(s)					
(Application Serial N .)	(Filing Date)	(Status - patented, pending, aband ned)			
(Application Serial N .)	(Filing Date)	(Status - patented, pending,	(Status - patented, pending, abandoned)		
And I hereby appoint Kevin J. Zill 37, 634) as my principal agents to puberewith:	ka (Reg. No. 41,429); Domini prosecute this application and	ic Kotab (Reg. No. 42,762); and to transact all business in the Pater	Christopher J. Hamaty (Reg. No. nt and Trademark Office connected		
Send Correspondence To:	P.O. BOX 72112	Silicon Valley Intellectual Property Group P.O. BOX 721120 San Jose, California 95172-1120			
Direct Telephone Calls To:	Kevin Zilka at tele	Kevin Zilka at telephone number (408) 505-5100			
made are punishable by fine or imp false statements may jeopardize the	prisonment, or both, under sec	tion 1001 of Title 18 of the United	ful false statements and the like so d States Code, and that such willful		
Typewritten Full Name of Sole or First Inventor:	Mark A. George	Citizenship:	USA		
inventor's signature:		Date of Signature	: <u></u>		
Residence: (City)	Suwanee	(State/Country)	GA/USA		
Post Office Address:	1595 Thoreau Drive, Suwane	e, Georgia 30024			
Typewritten Full Name of Second Inventor: Inventor's signature:	Cynthia L. Sturgeon	Citizenship: Date of Signature	USA 8/29/01		
Pacidanca: (City)	Southlake	(State/Country)	TX/USA		

P st Office Address: 504 Preston Court, Southlake, Texas 76092